

CUSTOMER WARRANTY INFORMATION

Congratulations on the purchase of your new Atomic battery. Your battery is secure with a 2-year warranty from the date of purchase, for all manufacturing defects (**Warranty**). In the unlikely event you need to make a claim on your battery please follow the Warranty process detailed at the bottom of this advice. The Atomic battery is supplied, and its warranty is provided by Club Assist Pty Ltd trading as Atomic Batteries.

Battery Maintenance Advice

To care for your new battery, maximise its operational life and reduce the likelihood of non-Warranty issues which may affect battery life, Atomic Batteries suggest:

- Have the charge rate checked during every major service or at least every 6 months. This is because both undercharging and overcharging will reduce your battery's life.
- When your vehicle is driven infrequently or only in short trips it is likely that the battery will gradually discharge over time. In these circumstances it is prudent to charge your vehicle battery regularly using appropriate battery charging equipment.
- A maintenance battery charger is highly recommended to keep the battery operating at optimum capacity.

Warranty

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

To make a Warranty claim, you will be required to arrange and pay for delivery / shipping (standard courier charges) of the battery to Atomic Batteries for assessment - following the instructions provided by the Atomic Batteries Australia customer representative.

All Warranty claims will be assessed by our in-house testing facilities.

If your battery is found to be defective in material or workmanship (and not merely discharged or flat) during the Warranty period, Atomic Batteries will provide a replacement battery. If the battery is deemed as faulty, we will arrange to send you a new replacement and refund your reasonable shipping / courier costs. If the battery is flat but not faulty, we will complete a full recharge and return the item to you at our expense. For the avoidance of doubt, your shipping expense to us will not be covered if the battery is found not to be faulty, decided at our discretion.

This Warranty does not cover batteries that fail due to improper charging, incorrect fitment, broken container or cover, damage caused by fire, excessive heat, wreckage, explosion, freezing, damage caused by abuse, neglect or the use of special additives introduced to the battery after it has been sold to you. This warranty is additional to your rights and remedies at law.

Warranty Claim Procedure

To make a Warranty claim, please call Atomic Batteries on 1300 184 415 or email atomic@clubassist.com.au to make a claim for return and assessment of the battery. Proof of purchase will be required, so you may find it easier to have your receipt to hand when calling.